



N1GK MISSED SESSION POLICY: SEASON 2025

At N1GK, we aim to providing elite, systematic, and periodised goalkeeper training on the North Shore. Our sessions are designed and delivered by experienced and qualified goalkeeper coaches. To ensure effective training and individual attention, we have a strict group capacity limit, as such any goalkeeper movements need to be logistically planned in advance.

The following policy outlines the procedures for make-up sessions and cancellations for the 2025 N1GK season. It is designed to foster a clear understanding of our commitment to goalkeeper development while accommodating the needs of our participants.

1. Cancellation of Sessions by N1GK

In the rare event that a session is cancelled by the N1GK staff due to unforeseen circumstances (such as extreme weather), we will accommodate a flexible rearrangement of sessions for the affected goalkeepers. This ensures that all participants can complete their full training program. N1GK training will occur on public holidays.

2. Goalkeeper Cancellations

If a goalkeeper decides to cancel their attendance for personal reasons (e.g., weather conditions, study commitments, sickness, other football related activity), that goalkeeper is not entitled to make up the missed training session(s). We encourage all participants to prioritise their attendance and plan accordingly where possible. Any changes to this are at the complete discretion of N1GK staff and management.

3. Change of Session Requests

If a change of session is necessary for a set period (e.g. due to pre-season versus in-season training schedule), parents must notify the N1GK staff via the ProSoccerData (PSD) platform at least 7 days in advance of their scheduled next session. This notification should include the reason for the change and the anticipated duration. The N1GK staff will evaluate the request based on goalkeeper numbers in each group and determine the viability of accommodating the change. N1GK cannot guarantee that the potential increased staffing requirements or session capacity limits will allow for change of dates. N1GK commit to be as accommodating as is possible.

4. Injuries

Should a goalkeeper sustain an injury that prevents them from participating at normal training capacity and requires treatment from a health care professional, it is imperative that the goalkeeper provides N1GK staff with all relevant information regarding the injury and return to play protocols. Information provided should include a copy of the return to training protocols/clearance/limitations from their relevant health care professional. In these instances, N1GK staff will integrate the injured goalkeeper into sessions consistent with the return to play protocols.

N1GK reserve the right to request a clearance letter from a relevant health professional prior to allowing the goalkeeper to return to full unrestricted training.



5. Communication

All communication from parents to N1GK staff must occur via the ProSoccerData (PSD) platform. N1GK will only communicate to parents through the PSD platform. This could include last minute cancellations due to extreme weather, invitations to other sessions, changes to the program, additional program offerings etc. We require all parents of goalkeepers to download the PSD app and utilise it for communication throughout the 2025 season.

6. Notifications of training absences

All training absences (in PSD this is labelled presences) must be submitted via the PSD platform with as much notice as possible. Entered absences must include a reason.

Conclusion

The N1GK Elite Goalkeeping Program is committed to fostering the growth and development of goalkeepers through structured training and clear communication. We appreciate your understanding and cooperation regarding our make-up, cancellation, and refund policies for the 2025 season. Together, we will work towards achieving excellence in goalkeeping.

Thank you for your commitment to the N1GK program!

Approved by:
Kevin Johnson (CEO)

A handwritten signature in blue ink, appearing to read 'Kevin Johnson', written over a light blue horizontal line.